Individual residential water wells normally provide safe drinking water. Unfortunately, a well may become contaminated with harmful bacteria (fecal coliform). The harmful contaminants can enter a well site through flooding, a crack in the well casing, or a broken or missing sanitary seal or well cap.

One way to clear the problem of harmful bacteria is disinfection. This process uses a gallon of regular household bleach. Disinfection should clear the problem. If the water remains contaminated with bacteria, you may need to contact your Regional Environmental Affairs Office for further assistance.

Environmental Affairs
Regional Offices

Upstate EA
Upstate EA Anderson
(864) 260-5585
220 Mc Gee Rd.
Anderson, SC 29621
(Anderson, Oconee)

Upstate EA Greenville
(864) 772-3273
200 University Blvd.
Greenville, SC 29601
(Greenville, Pickens)

Upstate EA Greenwood
(864) 227-3915
1734 South Main St.
Greenwood, SC 29646
(Anderson, Laurens, McCormick)

Upstate EA Spartanburg
(864) 596-3237
151 E. Wood St.
Spartanburg, SC 29303
(Cherokee, Spartanburg, Union)

Upstate EA Wallahall
(864) 638-4185
415 South Pine St.
Walla Hall, SC 29691

Midlands EA
Midlands EA Aiken
(803) 642-1637
260 Beaufort St., NE
Aiken, SC 29801
(Aiken, Barnwell, Edgefield, Saluda)

Midlands EA Columbia
(803) 896-0620
State Park Health Center
8500 Farrow Rd. Bldg 12
Columbia, SC 29203
Mail Address: P.O. Box 156,
State Park, SC 29147
(Fairfield, Lexington, Newberry, Richland)

Midlands EA Lancaster
(803) 285-7461
2475 DHIEC Rd.
Lancaster, SC 29720
(Cheraw, Lancaster, York)

Midlands EA Rock Hill
(803) 909-7379
1070 Heckle Blvd.
Rock Hill, SC 29730

Pee Dee EA
Pee Dee EA Florence
(843) 661-4825
Florence County Health Dept.
145 E. Cheves St.
Florence, SC 29506
(Cherabell, Darlington, Dillon, Florence, Marion, Marlboro)

Pee Dee EA Myrtle Beach
(843) 238-4378
927 Shire Ave.
Myrtle Beach, SC 29577
(Georgetown, Horry, Williamsburg)

Pee Dee EA Sumter
(803) 779-6548
105 N. Magnolia St.
Sumter, SC 29150
(Clarendon, Kershaw, Lee, Sumter)

Pee Dee EA Conway
(843) 915-8801
Conway Health Dept.
1913 Industrial Park Rd.
Conway, SC 29526

Lowcountry EA
Lowcountry EABeaufort
(843) 846-1030
104 Parker Dr.
Beaufort, SC 29906
(Beaufort, Colleton, Hampton, Jasper)

Lowcountry EA Charleston
(843) 951-6150
1362 Mc Millian Ave.,
Suite 300
Charleston, SC 29405
(Berkeley, Charleston, Dorchester)

Lowcountry EA Orangeburg
(803) 533-5490
1550 Carolina Ave.
Orangeburg, SC 29115
(Allendale, Bamberg, Calhoun, Orangeburg)

Residential
Well
Disinfection
Materials Needed:
- One gallon of non-scented household liquid bleach;
- rubber gloves;
- eye protection;
- old clothes; and
- a funnel.

Before Disinfection:
Check the condition of your well. Make sure there is no exposed or damaged wiring. If you notice any damage call a professional before the disinfection process.

Steps In Disinfecting A Well:

1. If your water is muddy or cloudy, run the water from an outside spigot with a hose attached until the water becomes clear and free of sediments.

2. Determine what type of well you have and how to pour the bleach into the well. Some wells have a sanitary seal with either an air vent or a plug that can be removed (a). If it is a bored or dug well, the entire cover can be lifted off to provide a space for pouring the bleach into the well (b).

3. Take the gallon of bleach and funnel (if needed) and carefully pour the bleach down into the well casing.

4. After the bleach has been added, run water from an outside hose into the well casing until you smell chlorine coming from the hose. Then turn off the outside hose.

5. Turn on all cold water faucets, inside and outside of house, until the chlorine odor is detected in each faucet, then shut them all off. If you have a water treatment system, switch it to bypass before turning on the indoor faucets.

6. Wait six to 24 hours before turning the faucets back on. It is important not to drink, cook, bathe or wash with this water during the time period — it contains high amounts of chlorine.

7. Once the waiting period is up, turn on an outside spigot with hose attached and run the water into a safe area where it will not disturb plants, lakes, streams, or septic tanks. Run the water until there is no longer a chlorine odor. Turn the water off.

8. It is recommended to have your water tested for bacteria seven to 10 days after disinfection. You can pick up a water sample kit at your local DHEC office.

9. We recommend that you use bottled water or boil your water until you receive the test results indicating that it is safe to drink your well water again.